

## Re-Opening Guidelines for Volcanoes National Park

17<sup>th</sup> June, 2020

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We are excited to welcome you back to the Volcanoes National Park, where we ensure a safe environment for all staff and guests. Please be aware of the new measures in place to protect our visitors, staff and wildlife from the spread of COVID-19:

1. All domestic tourists visiting Volcanoes National Park are expected to test negative 48 (forty-eight) hours prior to visiting the park. The results should be presented at Kinigi reception center.
2. All International tourists are expected to test negative for COVID-19 within 72 hours prior to their arrival in Rwanda; and will take a second Covid-19 test upon arrival at Kigali International Airport, prior to visiting any tourist attraction. Tests results should be presented at Kinigi reception center prior to visiting Volcanoes National Park.
3. All guests and staff are expected to ensure the correct use of masks at all times. We recommend the use of surgical face masks while visiting the park.
4. All guests and staff are expected to wash their hands at handwashing stations set up at all entry points.
5. All guests and staff are expected to clean and disinfect their footwear before and after visiting the park.
6. All guests are expected to adhere to social distancing measures at least 1 – 2 meters. Signage and floor markings will help direct and inform the guests within public spaces.
7. All guests are expected to adhere to social distancing measures including an unoccupied seat between each passenger in all tourist vehicles as directed by Rwanda Utilities Regulatory Authority (RURA).
8. Tourists are required to carry hand sanitizers whilst visiting the park.
9. All staff and guests will have their temperature measured at the entrance of the park. In case of high temperature (above 37.6 °C), health authorities will be informed via the toll-free number 114 and entrance to the park will not be permitted.
10. All staff operating in Volcanoes National park are tested every two weeks.

11. Electronic payment through Irembo remains the only accepted mode of payment - using debit / credit card or Mobile Money.
12. Tourists are required to fill out and sign guest registration and indemnity forms, downloadable at: <https://www.visitrwanda.com/rwanda-reopens/>, and submit the forms electronically to the park: [anaclet.budahera@rdb.rw](mailto:anaclet.budahera@rdb.rw)
13. Tourists are required to maintain a distance of at least 10 meters from gorillas at all times.
14. For gorillas, a group of 6 (six) tourists will be permitted for a maximum of 1 (one) hour for every visitation. For golden monkeys, a group of 12 (twelve) tourists will be permitted for a maximum of 1 (one) hour for every visitation.
15. These guidelines will be implemented alongside other existing rules at Volcanoes National Park.

**Approved by:**  
**Belise Kariza, Chief Tourism Officer**



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