



Adventures in Rwanda

Special offer available from 1 November 2019 to 31 May 2020

Set in the shadow of the Virunga Volcanoes and the Albertine branch of the African Rift Valley, Rwanda is rather aptly known as the Land of a Thousand Hills. Its lush landscapes are home to really amazing wildlife as well as the some of the most exciting and fun adventures in Africa.

On this 10 or 12 day exclusive tour you will:

- See Kigali the vibrant capital city
- Visit Nyungwe Forest National Park from a high vantage point on a canopy walkway and see wild chimpanzees
- Go on a two day kayaking adventure on Lake Kivu through Rwanda's Bay of Islands with serviced camping on an uninhabited island
- See how artisans make some of the best coffee in the world
- Mountain bike on the trails and canoe down a beautiful river in the foothills of the Virunga Volcanoes
- Trek to the crater lake at the summit of one of the Virunga Volcanoes
- Spend an hour with the mountain gorillas
- And go on safari in Africa!

Rwanda, a small landlocked country right in the middle of Africa is a remarkable success story that you will uncover on this adventure. So come for the wildlife, be amazed by the landscapes and take part in some really great adventures. However, it's likely that the fantastic Rwandan people will make your visit unique and memorable!

Your accommodation comprises: A smart city hotel, a traditional styled hotel in Nyungwe, a mid-range chalet style hotel on Lake Kivu, the luxury Serena Hotel and the Five Volcanoes Boutique Hotel for three nights.

Whilst you will be moderately active, you will not need any previous experience. Full instruction from qualified guides is provided where required along with quality equipment.

Day 1 Get to know Kigali

We will meet you at the airport on your day of arrival. If in the previous evening you'll check in and overnight at Ubumwe Grande Hotel. Or if you arrive the morning, after dropping your bags and a fantastic cup of local Rwandan coffee - the first day's activities will begin.



Your visit to Kigali will show you the markets and a few special places that help you get under the skin of Rwandan culture. The unmistakably African hustle and bustle of a still slightly crazy and very busy city is all around. After a traditional Rwandan lunch at a great local café you will have the option to visit the Genocide Memorial to take a journey of quiet reflection on the country's past.

Self guided, as you walk around the memorial, it is immensely shocking and moving to learn about the events that took place in Rwanda 25 years ago.

The genocide will never be forgotten, and the images will stay with you for a long time. However, as you embark on the rest of your adventure, this is not only a reminder of this country's history; it also highlights how the unity that has been created in the mean time has helped so much to be achieved in the meantime.

16:30 Return to Ubumwe Grande Hotel



Drinks and dinner at the Rendezvous Restaurant on the roof! Just make sure you get here for the sunset (at 6pm prompt every day!) and watch the rapid African twilight descend into night.

What's Included	What's Excluded
<ul style="list-style-type: none">• City tour with fruit sampling• Genocide memorial• Transport around Kigali• Use of the hotel facilities	<ul style="list-style-type: none">• Memorial guide and optional photography fees• Alcoholic drinks
Meal Plan	Drinks included
<ul style="list-style-type: none">• Light lunch at a local Restaurant• Dinner at Ubumwe's Rendezvous Restaurant (Set menu with options)	<ul style="list-style-type: none">• All drinking water• Lunch: One bottled soft drink / soda• Evening: Soft drinks / sodas

Day 2 Heading into Nyungwe Forest



Breakfast: Ubumwe Grande Hotel

08:00 Drive to Nyungwe

We set off (not too late!) for the only long drive on this trip. Kigali traffic is not quite as bad as many other African capitals but the area around the bus station in Nyabugogo is rather crazy with quite hundreds of people and motorbikes whizzing around all over the place! So its good to know you'll have an experienced local driver who's been here a thousand times.

However, you'll soon leave the city behind and will be journeying through the lush, green Rwandan countryside, full of small villages and a few towns with small shops selling all kinds of goods; and almost everywhere there are people walking along the road or working in the fields. Your guide will be explaining all about what the people are doing but do keep your eyes open for the amazing views that seem to open up around each corner.

13:30 Lunch at Kitabi Eco Centre for a fun and traditional Rwandan style communal lunch.

Set on top of a hill that offers one of the loveliest, panoramic views in Rwanda there are neat, terraced farms perched on endless hills; light green tea plantations that blend into the dark green trees of Nyungwe Forest and a seemingly endless sky. It's a very special place. Kitabi is also home to a community project that is creating jobs for local people who are mindful of their responsibility as custodians of Nyungwe Forest and its wildlife a short distance away.

The buffet lunch includes a variety of dishes are the mainstay of Rwandan culture when everyone comes together. So today you'll find out how local people have adapted a range of different influences to create a range of veggie and meat options that are all tasty and filling.

14:00 Canopy walkway adventure.

Entering Nyungwe forest itself, the trees rise all around and there is a huge contrast to the open views in most of the rest of Rwanda. An incredible ecosystem with a varied topography and several distinct zones, it's the largest and oldest Afro-Montane forest in East Africa, one of the oldest continuously forested locations on Earth and this is the very best way to experience it.

The guided trail takes about two hours to complete. With beautiful scenic views, centuries old trees and dense forest surrounding the path, the highlight is a 200m long canopy walkway

that rises some 50m above ground level. It provides unrivalled views and gives a unique perspective on this very special forest.

17:00 Continue through Nyungwe Forest to Gisakura



Arriving at Nyungwe Top View Hotel in the early evening, feels like another world, far from the busy city you left behind only a few hours ago. The main building is modelled on the style of a traditional round African hut and decorated with a traditional form or art called Imigongo the main building has a bar and small restaurant, with separate comfortable chalets set around a lawn.

It can get a little chilly at the higher altitudes around Nyungwe, so every chalet has a fire that the staff will set for you in the evening and on a clear night this is a magic place for admiring the night sky!

Dinner is served in the restaurant where there is a variety of African and European cuisine available.

What's Included	What's Excluded
<ul style="list-style-type: none"> • Transport • Use of the hotel facilities • Community and forest buffer walk 	<ul style="list-style-type: none"> • Alcoholic drinks
Meal Plan	Drinks included
<ul style="list-style-type: none"> • Breakfast at Ubumwe Grande Hotel • Lunch at the Kitabi Eco Centre • Dinner at Nyungwe Top View Hotel (Set menu with options) • Snacks during the day 	<ul style="list-style-type: none"> • All drinking water • Lunch: One bottled soft drink / soda • Evening: Soft drinks / sodas

Day 3 Go in search of the forest Chimpanzees



Early Breakfast: Nyungwe Top View Hill Hotel (packed breakfast available on request)

05:00 Chimpanzee trek

Today you will spend an amazing hour watching a troop of wild chimpanzees in the forest! Setting off very early at 5am, you will transfer to a section of Nyungwe Forest known as Cyamudongo, where most of Rwanda's habituated chimpanzees are located.

Here, you'll meet your local ranger at a small visitor centre, and then as soon as the trackers locate the family of chimpanzees – that number about 40 individuals – you'll be off, trekking along the paths but also possibly, scaling short sections of the steep rainforest slopes immersed in the forest.

Listen carefully and you may hear the chimps before you see them literally swinging from the trees or possibly running around on the ground all around you! This is a wonderful wildlife encounter! However, there's more because chimps are only one of the primate species that are found in Nyungwe Forest; So there's a good chance you may also encounter some of the others as such as Silver Monkey, L'Hoest Monkey, Owl faced monkeys, Red Tailed Monkey, Crowned Monkey, Dent's Mona Monkey, Vervet Monkey and Olive baboons... And if you're into birds then make sure to ask your guides to point out the species that you may find on the trails, which if you're really lucky may include the rather impressive Blue Turaco!

Note:

- The park authority organises groups of up to 8 people each day, so you may join with other people for this activity.

12:30 After your morning in the forest, you will return to the hotel for lunch.

13:30 Drive to Kibuye and Lake Kivu.



Saying farewell to Nyungwe forest, there is a relatively short drive this afternoon though the countryside towards the glistening blue waters of Lake Kivu!

16:00 Arrive at Rwiza Village

Set spectacularly overlooking the blue water of Lake Kivu, this is a special place indeed!

The rooms here are splendid, the ambiance is tranquil and the setting is amazing. Dinner is served on the terrace from where you can often watch local fishing boats depart for the night.

What's Included	What's Excluded
<ul style="list-style-type: none">• Transport• Use of the hotel facilities• Chimpanzee trekking	<ul style="list-style-type: none">• Alcoholic drinks

Meal Plan	Drinks included
<ul style="list-style-type: none">• Breakfast at Nyungwe Top View Hotel (or packed breakfast)• Lunch at Nyungwe Top View Hotel• Dinner at Rwiza Village• Snacks during the day	<ul style="list-style-type: none">• All drinking water• Lunch: One bottled soft drink / soda• Evening: Soft drinks / sodas



Day 4 Kayak through Rwanda's 'Bay of Islands' on Lake Kivu!

07:30 Breakfast at Rwiza Village

08:30 Transfer along the shores of Lake Kivu

Your kayaking guide who is a British Canoeing Paddlesport Leader (so you're in safe, experienced hands) – will brief you about the kayaking adventure. As you set off, with its many protected, uninhabited forested islands, you'll be looking out for Vervet Monkeys jumping in the trees, African Fish Eagles flying to catch fish, many birds in the bushes and maybe if you're lucky you'll also spot Congo Clawless Otters swimming in the water.

After a few hours exploring and paddling, you'll stop on Munini Island for lunch. Popularly known as Napoleon Island (because it's shaped like his famous hat!), a raucous colony of thousands of Fruit Bats usually roost here during the day. They are quite a spectacle! And such a special spot deserves a great lunch. Your quality packed lunch is served on the island under the trees.

One of the most common birds we'll see on the water is the pied kingfisher. It's special because it is one of the largest birds in the world that can truly hover. Many small birds like the beautiful red-chested sunbirds (that also dart in and out of the bushes) are well known for their aerobatics. Larger birds like kestrels can hover in a breeze, however the pied kingfisher hovers in still air before diving into the water to catch a fish. Sometimes as we paddle along, our kayaks surprise the fish, so these majestic birds will plummet into the water just ahead of us and emerge with one of the small fish.

It's a further two or three hours kayaking from Munini Island to our island campsite, so if you're feeling energetic, this is the plan for the afternoon. However, hitching a ride in the motorboat is also an option if you prefer.



Arriving by mid-afternoon, a walk around the island campsite that is still covered in many native trees is a must as it's a haven for many species of birds. Then, as the sun dips towards the horizon, the guides will be encouraging us to get back on the water.

Sunset is the time of day when the fishing boats from a nearby village may be heading out into the Lake. This is not a tourist demonstration, so we can't

guarantee it will take place every day, but when it does, singing as they go to help them paddle in unison, the singing fishermen are one of Lake Kivu's best experiences.

With accommodation in large tents with real mattresses, a quality campsite has transformed this private wilderness spot into a magic location. The tents are quality large canvas or safari style tents that are high enough to stand up in with mattresses and sheets etc.

A welcome cold drink will be available on arrival whilst our chef prepares dinner including options that may include locally sourced grilled Lake Kivu Tilapia, goat brochettes or delicious vegetarian grills.

Note:

- There is a single western toilet (with bucket flush) installed but no shower or washing facilities are available.

What's Included	What's Excluded
<ul style="list-style-type: none"> • Motorboat transport • Use of the hotel facilities • Lake Kivu Kayaking in sea kayaks 	<ul style="list-style-type: none"> • Alcoholic drinks

Meal Plan	Drinks included
<ul style="list-style-type: none"> • Breakfast at Rwiza Village • Lunch on Munini Island • Campsite dinner • Snacks during the day 	<ul style="list-style-type: none"> • All drinking water • Lunch: One bottled soft drink / soda • Evening: Soft drinks / sodas



About Lake Kivu

Lake Kivu lies on the border between the Democratic Republic of the Congo and Rwanda. It is one of the Great Lakes in the Albertine Rift, the western branch of the East African Rift Valley. There are about 200 small rivers that flow into it from a relatively small catchment whilst the outflow is to the Ruzizi River, which flows southwards into Lake Tanganyika and ultimately into the mighty Congo.

Lying at 1463m above sea level, its surface area is 2,370 km², the average depth is 240m whilst the maximum depth is 485m and its total volume is an impressive 560 km³. Lake Kivu has a very irregular shape with a large island, Île Idjwi, the tenth largest inland island in the world, in the southern DRC part of the lake. The maximum distance from one end of the lake to the other is 103km whilst it's about 48km across.

Lake Kivu is unique with many features setting it apart from all others in the world. For example, it used to flow to the north and drain into the Nile. However, around 12,000 years ago, lavas flows from the Virunga volcanoes dammed this outflow, reversing the direction of its waters and also causing the depth to increase. Then around 5,000 years ago when local volcanism and hydrothermal activities began to affect the lake and it became very stratified with different layers that hardly interact with each other.

This stable stratification is the secret to the lake's huge resource; more than any other lake in the world, it has vast quantities of trapped methane at depths of over 200m. So there are projects near to Gisenyi and Kibuye that are beginning to extract this reserve. However, the surface water is simply very clean, safe and fresh water!

On Lake Kivu, the weather is perfect with blue skies for a remarkably significant amount of the time. Passing thunderstorms in the wet season usually last for one or at most two hours and strong winds tend to occur mostly in the dry season for a few hours in the heat of the day. Thus, almost every day has at least six to eight hours of calm weather – perfect for safely enjoying the water.



Day 5 Find out where the some of the best coffee in the world comes from!

07:00 Breakfast on the island

Waking to the sound of birds singing in the trees and a magic African dawn over the water, breakfast is served...

08:00 Kayak to Rushel Kivu Lodge

Setting off after breakfast, this short kayaking journey is an insight into local life. Passing through a narrow channel between Bugarura Island and the mainland we'll pass local dugout and wooden canoes with families and traders who make the short journey back and forth to the island. Arriving mid-late morning, lunch is at Rushel Kivu lodge overlooking the water.

14:00 Motorboat transfer

Continuing along the coast, this time by motorboat, as you round a headland, you'll pick up the first uninterrupted views of the Virunga volcanoes rising above the blue waters of the lake. And look carefully; Mount Nyiragongo (just over the border in DRC) is an active volcano with steam often rising from its crater lake that is home to the largest permanent lava lake in the world!



15:00 Coffee tour

Our journey on Lake Kivu takes us past many islands where local people grow coffee bushes, which they harvest and then bring to a community initiative. Here, working together, party as a form of reconciliation that promotes local collaboration and unity, they prepare the beans for the international market. A local guide explains how coffee beans are grown, selected, washed – and most importantly of all hand roasted

over a real fire – to make some of the best coffee in the world! And so having seen how it is made, a good cup of coffee will remind you of your time in Rwanda for years to come.

17:30 Arrive at Lake Kivu Serena Hotel, Gisenyi

On arrival at this classic luxury hotel you will be free to use the hotel facilities including pool, and stand up paddleboards.



What's Included

- Motorboat transfer
- Use of the hotel facilities
- Coffee tour

What's Excluded

- Alcoholic drinks
-

Meal Plan

- Campsite breakfast
- Lunch at Rushel Kivu Lodge
- Dinner at Lake Kivu Serena
- Snacks on the motorboat

Drinks included

- All drinking water
 - Lunch: One bottled soft drink / soda
 - Evening: Soft drinks / sodas
-

Day 6 Mountain bike on the flanks of the Virunga Volcanoes



08:00 Breakfast at Lake Kivu Serena Hotel

09:00 Transfer to Musanze and check in to Five Volcanoes Boutique Hotel

11:00 Pick up a quality front suspension (hard tail) mountain bike to go on a wonderful journey through the Rwandan countryside as far as the shores of Lake Ruhondo. Along the way, you'll pass numerous places that epitomise Rwandan life, cycling through small markets, past outdoor brick factories and various places of special local interest.

You'll also meet a small Batwa community, who were the original forest dwellers. There is a sad story, but it is also full of hope for the future, something the local guides will explain and help you to appreciate.

The ride is a mostly gently downhill so it's easy for most people with a reasonable level of fitness. However, e-bikes are available if booked in advance.

We take a packed lunch to enjoy in a shady spot along the way. At the end of the trip, you will be taken back to Five Volcanoes.

18:30 Dinner at Five Volcanoes lovely restaurant.

What's Included	What's Excluded
<ul style="list-style-type: none"> • Transport • Use of the hotel facilities at Serena and Five Volcanoes Boutique Hotel • Mountain biking tour (including mandatory helmets & gloves) 	<ul style="list-style-type: none"> • Alcoholic drinks

Meal Plan	Drinks included
<ul style="list-style-type: none"> • Breakfast at Serena Lake Kivu • Packed Lunch • Dinner at Five Volcanoes • Snacks during the day 	<ul style="list-style-type: none"> • All drinking water • Lunch: One bottled soft drink / soda • Evening: Bottled soft drinks / sodas

Day 7 Canoe through the foothills of the Virunga Volcanoes



Breakfast: Five Volcanoes Boutique Hotel

Spending the morning at leisure around the hotel, your primary goal is to simply chill and relax and soak up the view of the volcanoes. There is also a nearby craft shop, which would make a great place to go pick up a few souvenirs as well as a few short walks that you can also explore if you wish.

Alternatively, you could add a visit to see the Golden Monkeys in Volcanoes National park.

14:00 Mukungwa River Canoe Trip

Go canoeing on the Upper Nile! Yes, that's right! Whilst the Mukungwa River is not quite the most distant source of the Nile, it is the furthest tributary of this mighty River that you can paddle on!

So with just a little excitement thrown in



for good measure, your canoe guide will lead you on the best little adventure through the foothills of the Virunga Volcanoes! There's plenty of time to soak up the impressive views, spot the abundant birds, look out for Spotted Necked Otters and meet the friendly communities who call this lush valley home.

Most of the trip is far from the road and reminded the Sunday Times what Africa must have been like when the British explorer John Hanning Speke came to this part of Africa in 1858. You'll see the true beauty of the countryside in a way that is rarely appreciated.

18:30 Dinner at Five Volcanoes restaurant followed by drinks in the bar.

What's Included	What's Excluded
<ul style="list-style-type: none"> • Transport • Use of the hotel facilities • Mukungwa River Canoe Trip 	<ul style="list-style-type: none"> • Alcoholic drinks • Lunch

Meal Plan	Drinks included
<ul style="list-style-type: none"> • Breakfast at Five Volcanoes • Lunch Five Volcanoes • Dinner at Five Volcanoes • Snacks during the day 	<ul style="list-style-type: none"> • All drinking water • Evening: Bottled soft drinks / sodas

Day 8 Hike to the crater lake of Bisoke, one of the Virunga Volcanoes



Breakfast: Five Volcanoes Boutique Hotel

Setting off early this morning we meet our rangers at Volcanoes NP. We have a short drive to the trailhead and then we're off for the hike to the summit of Bisoke.

After entering the forest, you will begin a steep climb surrounded by vines and tall native trees, as birds soar above the canopy. The muddy trail can be a bit of a slippery challenge in the wet season, but some improvements to the trail are planned in the coming months and the views are worth it. High above the foothills there are amazing views.

As you ascend the equatorial rainforest – with possible sightings of antelope – gives way to more open meadows near the summit that is filled with a spectacular crater lake! After lunch on the summit, and an hour or so to soak up the scenery, we descend the same way.

18:30 Dinner at Five Volcanoes restaurant followed by drinks in the bar.

What's Included	What's Excluded
<ul style="list-style-type: none"> • Transport • Use of the hotel facilities • Mukungwa River Canoe Trip 	<ul style="list-style-type: none"> • Alcoholic drinks • Lunch

Meal Plan	Drinks included
<ul style="list-style-type: none"> • Breakfast at Five Volcanoes • Lunch at local café. Not included • Dinner at Five Volcanoes • Snacks during the day 	<ul style="list-style-type: none"> • All drinking water • Evening: Bottled soft drinks / sodas

Day 9 Mountain Gorillas of Rwanda

05:30 Breakfast: Five Volcanoes Boutique Hotel

07:00 Meet at Volcanoes NP Headquarters

Meeting first at the National Park Headquarters, you will be allocated to a group of up to 8 people with a ranger who will guide you on this the most special of wildlife encounters on Earth. You will then drive a short distance to the start of the trail, from where you will trek in the forest for around 1-3 hours or so to meet the gorillas.

When you find them, the hour you spend with these incredible primates is a true lifetime experience that you will never forget. To see – and walk amongst – a family of mountain gorillas is a wildlife encounter unlike any other on Earth.



You'll be so close to the individual gorillas. Boisterous adolescents will be misbehaving whilst playful children are constantly demanding attention of their parents as aunts and uncles wander together in an extended family group under the watchful eye of the silverback. You may only be a visitor, but you will briefly be part of their family in a really remarkable way.

You'll carry a packed lunch from Five Volcanoes to eat in the forest after your gorilla encounter. After returning to the cars you will have the opportunity to freshen up and then check out at the hotel before transferring to Kigali

If you have an evening flight:

You will transfer directly to the airport.

If you depart in the morning or are continuing to Akagera, the itinerary continues as follows:

18:00 Arrive back at Ubumwe Grande Hotel to check in and freshen up.

19:30 Dinner at Khana Khazana which is walking distance from your hotel. This is a fabulous Indian restaurant serving some of the best meals in town. Its not on the tourist trail, but is popular with expats living in Kigali and locals alike! They have a great menu with meat and veggie options. And best of all it's a super place to celebrate the end of your trip!

A taxi will be ready to take you back to the hotel at about 22:00. And if you want one final look out over Rwanda, where better than on the rooftop restaurant where it all began.



What's Included

- Transport
- Use of the hotel facilities at Ubumwe Grande Hotel
- Bisoke Trek

What's Excluded

- Alcoholic drinks

Meal Plan

- Breakfast at Five Volcanoes
- Packed lunch from Five Volcanoes
- Snacks during the day

Drinks included

- All drinking water
-

Day 10 Akagera National Park



Whilst one of the smallest Big-5 Safari Parks in Africa, Akagera is home to all the wild animals for which Africa is so famous. It has some of the most varied ecosystems of any park in Africa. With woodland, swamps, low mountains and savannah, you'll be looking out for zebras, giraffes, elephants, lions, buffalo – and maybe even a rhinoceros – as well as

hundreds of bird species. In the southern part of the park Lake Ihema is home to hippos and crocodiles.

07:00 Transfer to Akagera NP

Leaving Kigali early in the morning, we arrive at Akagera National Park in time for a late morning safari drive and then check in to the Akagera Game Lodge, a newly refurbished hotel inside the park itself.

After lunch we visit the National Park HQ for a talk on conservation and behind the scenes work that they do that brings it all to life. The day finishes with a boat trip on Lake Ihema to see throngs of crocodiles and hippos in the water and an island teeming with birds.

18:00 Return to the lodge for dinner

What's Included	What's Excluded
<ul style="list-style-type: none"> • Transport • Use of the hotel facilities at Akagera Game Lodge • National park entrance, game drive and activities 	<ul style="list-style-type: none"> • Alcoholic drinks

Meal Plan	Drinks included
<ul style="list-style-type: none"> • Breakfast at Ubumwe Grande Hotel • Lunch at Akagera Game Lodge • Snacks during the day 	<ul style="list-style-type: none"> • All drinking water

Day 11 Akagera National Park

07:00 Full day safari

Leaving early in the morning, or possibly taking a game drive before breakfast, you will have the option to travel though to the north of the park, passing the main plains where lions are sometimes found. We stop for a packed lunch in a shady spot inside the park.

Afternoon: Return to Kigali and if there is time, we visit to the Women's Opportunity Center, run by Women for Women International to meet local women and learn about how they are a driving force for change in Rwanda. Integrating economic transformation, rural development and productivity in a space of learning and renewal for women in local communities and beyond, it's also a great place to buy last minute souvenirs and gifts.

If you have an evening flight it is recommend you stay in the southern section of Akagera National Park and then transfer directly to the airport.

If you depart in the morning, you'll return to Kigali where you will check in again at Ubumwe Grande Hotel.

20:00 approx Dinner at Ubumwe Grande Hotel or one of several other local restaurants of your choice.

What's Included	What's Excluded
<ul style="list-style-type: none"> • Transport • Use of the hotel facilities at Ubumwe Grande Hotel • National park entrance and game drive 	<ul style="list-style-type: none"> • Alcoholic drinks

Meal Plan	Drinks included
<ul style="list-style-type: none"> • Breakfast at Akagera Game Lodge • Packed lunch from Akagera Game Lodge • Snacks during the day 	<ul style="list-style-type: none"> • All drinking water

Day 12 Depart

Breakfast: Ubumwe Grande Hotel

Trip ends with an airport transfer.

General Notes:

- This is an indicative itinerary to which amendments can be made. Please contact us if for details if you would like additional days or activities included or to skip or shorten the trip by removing some days or activities.
- Wherever possible drinking water will be supplied without using single use plastic bottles. We therefore ask all clients to bring 2 x 1 litre reusable water bottles.
- All timing is indicative and approximate.

Prices

These special prices are available from 1 November 2019 to 31 May 2020

Number booking	Prices per person in USD	
	10-day itinerary	12-day itinerary with Akagera and discounted gorilla price
1	10,058	12,409
2	6,381	7,502
3	6,092	6,967
4	5,245	5,874
5	5,307	6,083
6	4,845	5,474
7	4,936	5,530
8+	4,654	5,160
Golden Monkeys	Add 150	Add 150
Upgrade to e-bikes	Add 75	Add 75
Single Supplement	Add 874	Add 1,121

Notes:

- Prices per person based on sharing twin or double rooms.
- Prices are the full amount payable including VAT and are non-commissionable.
- Discounted rates are available for groups of 8 to 14 people.
- Payment accepted by bank transfer in USD, EUR or GBP or credit card. No fees are applied.

Inclusions

- Private transfers with a knowledgeable English speaking guide.
- All indicated accommodation and meals
- Qualified, experienced, English speaking and government-registered activity leaders.
- National Park entrance fees and National Park guides.
- Specifically for the kayaking adventure:
 - Single modern kayaks and safety equipment for the duration of the activity.
 - Qualified, experienced, English speaking paddlesport leaders (1:6 ratio).
 - Superior fully catered camping experience with shared tents and real beds.
 - 24/7 military emergency and security services on call from the Rwandan Defence Force.
- Recommended packing list and advice for Rwanda.

- Helicopter emergency medical evacuation service insurance policy within Rwanda (compulsory).
- First Aid kit access for emergency non-personal medication items.
- Reasonable advance support and advice.
- All drinking water from reusable containers.
- Local taxes and Local bank fees.

Exclusions:

International travel insurance (compulsory), international flights, visa fees, additional meals, soft or alcoholic drinks, laundry, tips, porter fees and items of a personal nature, memorial photography fees, medical evacuation or treatment costs apart from helicopter evacuation to Kigali, international calls, any hotel mini bar and Wi-Fi charges applicable. Pre-visit briefings, training and consultancy services are excluded, as are all optional and proposed add-ons and activities.

Bookings

To book please call or us by email to check availability:

Tel: +250 (0) 07883 18759 (RW) (Office hours M-F)

e: info@kingfisherjourneys.com

w: www.kingfisherjourneys.com

Kingfisher Journeys

The most spectacular way to explore, discover and journey in Rwanda.

Kingfisher Journeys Consumer Booking Conditions & Privacy Policy

General booking conditions

All Kingfisher Journeys' activities are achievable and very enjoyable so we hope all participants will have a great time with us.

No experience is needed for the majority of our activities but by booking you acknowledge that all participants have a suitable level of fitness and mobility to take part. Please let us know in advance if you or anyone you are booking for is disabled and we will do all we can to accommodate them.

Participants in Kingfisher Journeys' outdoor activities are likely to be in the African sun for many hours so please ensure everyone brings and wears a hat and uses high factor waterproof sunscreen.

Unless specifically included in the activity description, participants are responsible for arranging and paying for their own: Food; drinks; accommodation; and transportation to and from the agreed meeting points.

In particular, please note: We always do everything that we can to keep to the original plan. Weather conditions and many other factors may affect the timing of our activities but we do not cancel trips because it is raining. If prolonged severe weather or other events outside of our control cause us to cancel or significantly alter an activity we will offer to reschedule the activity, provide an alternative or give a refund up to the amount paid for the affected activity.

Whilst participants' safety is our priority, by booking with us you confirm that you and all participants that you are booking for accept that Kingfisher Journeys Ltd, its staff and agents will not be liable for: any personal injury or illness regardless of how this might occur; any property loss or damage; or any consequential loss of any kind.

By booking with us, you confirm that all participants have valid medical insurance that will pay for their transportation to and treatment in hospital. You agree that all participants will follow their guide's instructions and use all safety equipment correctly at all times. Please ensure that all participants inform their guide of any medical conditions that could affect them whilst taking part in the activity.

We take photos to share with participants. We sometimes use these and other photos and videos in our marketing to show others how nice it is here. Please email us if you or the participants would rather unidentified photos of them were not used in our advertising or that of other companies and organisations that we work with.

We welcome bookings from people over the age of 16. When accompanied by a responsible adult over the aged of 18, younger children can also take part subject to individual activity age limits. Children under 14 must be accompanied by at least one adult for each two children.

Additional booking conditions for water-based activities

When taking part in water-based activities, participants may get wet and might even fall in the water, so please ensure they dress appropriately and tell their guide if they have trouble swimming or feel nervous on or in the water.

The law of Rwanda requires that all participants wear a life jacket or buoyancy aid whilst on the water, even if a very good swimmer. Therefore in the unlikely event that we do not have a buoyancy aid a suitable size, regrettably those affected will not be able to participate in our water-based activities and we will give you a full refund.

Kingfisher Journeys activities on the Mukungwa River are available year round because the water is released by a hydroelectric power station. However, Kingfisher Journeys does not have any control over the power station so in the event that the power station is not operational or the water level is too low to run an activity that you have booked, we will offer an alternative or refund for that activity.

By booking or taking part in Kingfisher Journeys' water-based activities, you confirm that you and all participants understand our [statement on schistosomiasis](#).

Retail (direct client) bookings

Unless specifically included in the activity description, all participants are responsible for arranging and paying for their own: Food; drinks; accommodation; and transportation to and from the meeting / end points. Return transport is not included in one-way trips.

When booked more than 60 days in advance, you may pay a 50% deposit for all items except government permits that must be paid for in full. The balance must be paid at least 45 days in advance or your booking may be cancelled and you may lose your deposit.

If your plans change, we will do all we can to reschedule or amend your booking. If you cancel with at least 14 days notice we will refund up to 25% of your booking. However, payments made to third parties on your behalf (particularly for government permits) may not be refundable.

No refunds are available even in the event of a medical emergency; if any participants do not arrive or decide not to take part; if any participants arrive late; or if any participants leave after the activity has started.

No refunds are available in the event of natural disasters or force majeure.

Local currency payments

Quotations and invoices in USD are valid as indicated. We operate local currency payment options in USD, EUR and GBP – and many other currencies worldwide on request. Currency conversions are valid for payments made within seven days of invoice. Thereafter, if the exchange rate fluctuates by more than 2%, we reserve the right to reissue or revise the total payable in currencies other than USD. If an invoice is paid in a currency other than USD after seven days and the exchange rate on the payment date has changed by more than 2%, we may issue an additional invoice for the variation.

Emergency Medical Evacuation Service

By law, all tour operators in Rwanda must include Rwandan government approved helicopter Emergency Medical Evacuation Service (EMES) insurance in their tours for foreign visitors to Rwanda. Kingfisher Journeys therefore includes EMES insurance when we arrange tours that include ground support services from your entry to Rwanda or if taking part in Kingfisher Journeys activities is the primary reason for your visit.

EMES insurance is not included with Kingfisher Journeys individual activities.

In the event of a medical emergency, we will arrange for the appropriate land or a helicopter evacuation only if you have pre-purchased EMES insurance.

Important: International medical insurance is not sufficient to arrange helicopter evacuation in Rwanda even if helicopter evacuation is specifically covered by your policy. Therefore if anyone were to have a medical emergency whilst in Rwanda that required helicopter evacuation without pre-purchased Rwandan EMES insurance, you would need to pay for the helicopter transfer in advance.

If you have not pre-purchased Rwandan government approved EMES, Kingfisher Journeys cannot assist with helicopter arrangements.

EMES insurance is not currently available to Rwandan citizens and residents.

Tour operator and third party bookings

Kingfisher Journeys' booking conditions apply to all clients including those who book through a tour operator or any other third party unless superseded by terms agreed in writing with Kingfisher Journeys.

Therefore by making a booking for your clients with Kingfisher Journeys, you are responsible for informing your clients about all Kingfisher Journeys booking conditions and agree that they apply in full to your clients.

Privacy policy

We take your privacy seriously.

Kingfisher Journeys uses Checkfront, an online booking platform based in Canada to process all bookings. Your booking data is protected in accordance with [Checkfront's privacy policy](#).

Kingfisher Journeys' credit card and PayPal payments are processed by Stripe, an online payment gateway based in the United States. Your payment information is protected in accordance with [Stripe's privacy policy](#). Kingfisher Journeys does not have access to your payment information.

If you sign up to receive our newsletter, MailChimp, an online marketing platform, will receive some of your contact details so that we can send you our newsletter, which may include marketing or promotional offers. Your contact details are protected in accordance with [MailChimp's privacy policy](#).

Our website is provided by Weebly, a website building application, based in the United States. Any personal information you send through the website is protected in accordance with [Weebly's privacy policy](#) and received by Kingfisher Journeys by email.

Kingfisher Journeys receives your information through our use of Checkfront, MailChimp and Weebly and by email to fulfil your order and for analytical purposes. We share your personal information only when it is necessary for other parties to deliver a service that you have purchased or when we are required to do so by law.

Please contact us by email if you would like us to update or delete any of the data held about you.